

- Program Withdrawals -

Classes, events, & parties

Regular season Total Arts! classes and events (Sept-June)

- Choose a full credit towards a future program or a full refund (less processing fees) up to 3 days prior.
- If withdrawing less than 72 hours prior to a program, but before the class begins, no refund is issued but a credit in the full amount of any payment already made will be added to your account.
- Withdrawals after a multi-week program begins will result in a credit for 50% of the cost of the remaining days in the program up to the half-way point of the program.
- There will be no credit or refund if withdrawing after the half-way point of a multi-week workshop.

Birthday Parties and Private Events

- Deposits are non-refundable but can be used for credit if the party is canceled or not scheduled as intended.
- Resulting credit can be used towards any future Total Arts! class, workshop, or event for any member of the family.
- We will work with families on a case by case basis to determine the status of a refund or credit if a party balance is paid in full in advance of the event and a party needs to be cancelled by the host family.

Off-site programs and programs at Total Arts! run by outside instructors

A Total Arts! program running through another organization, either at their location or ours, will need to follow the cancellation & refund guidelines of that group or individual instructor which may be different than what we have posted here. In that case, the cancellation policy will be included in the course description or a link will be provided to reach the group's policy.

PLEASE NOTE: A request to withdraw must be communicated in writing to Total Arts! Discontinuing attendance without notice does not constitute an official withdrawal and will not result in either a refund or a credit.

- Any credit you receive for withdrawing from a class or event will be held in your account for one year.
- After that time any unused credit will be transferred to our scholarship program.

Please see our Summer withdrawal policy page for specific details about those programs